DISTRICT COUNCIL<br>Despatched: 03.09.13

# SEVENOAKS DISTRICT KENT LOCALITY BOARD <br> 11 September 2013 at 7.00 pm <br> Conference Room, Argyle Road, Sevenoaks 

## AGENDA


9. Community Plan
a) 2013 Community Plan Annual Report (Pages 25-56)
b) Quarter 1 monitoring for the 2013-2016 Community Plan (Pages 57-58)
c) Children's Centre Consultation and Local Children's Trust Board arrangements (Pages 59-108)
10. Libraries

Verbal update

## EXEMPT ITEMS

(At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.)

To assist in the speedy and efficient despatch of business, Members wishing to obtain factual information on items included on the Agenda are asked to enquire of the appropriate Contact Officer named on a report prior to the day of the meeting.

Should you require a copy of this agenda or any of the reports listed on it in another format please do not hesitate to contact the Democratic Services Team as set out below.

For any other queries concerning this agenda or the meeting please contact:

## SEVENOAKS DISTRICT KENT LOCALITY BOARD

Minutes of the meeting held on 6 March 2013 commencing at 7.00 pm

Present: Cllr. Fleming (Chairman)
Cllr. Brookbank (Vice Chairman)
Cllrs. Mrs. Bosley, Brazier, Chard, Clark, Davison, Gough, Lake, (John) London, Parry and Ramsay

Cllrs. Mrs. Davison and Eyre were also present.

## 32. Minutes

Resolved: That the minutes of the meeting of the Sevenoaks District Kent Locality Board held on 6 March 2013, be approved and signed by the Chairman as a correct record.
33. Declarations of Interest

There were no declarations of interest.

## 34. Actions from the last meeting of the Board

The completed actions were noted. With reference to Actions 2-4 the Chairman welcomed the KCC Head of Integrated Youth Services, the KCC Assistant Head of Integrated Youth Services and the Chief Executive of CXK.

CHANGE OF AGENDA ITEM ORDER
With permission of the Board the Chairman delayed Agenda Item 4 to allow the KCC Area Education Officer (West Kent) time to arrive from another meeting.

## 35. Health

The SDC Head of Community Development reported that two Health and Wellbeing Board workshops had been held with guest speaker Professor Chris Bentley. The topic was health inequalities and how to address the issue and set appropriate targets.

The West Kent Health and Wellbeing Board had met and discussed inter agency working and decision making. An issue to be resolved was how the Board would relateto the KCC Health Overview Scrutiny Committee (HOSC). The North Kent Health and Wellbeing Board had yet to meet.

## 36. Youth Commissioning

Nigel Baker, KCC Head of Integrated Youth Services, introduced Andy Moreman the KCC Assistant Head of Integrated Youth Services and Sean Kearns Chief Executive of CXK as
present to address issues raised at previous meetings (and as listed in Actions from the last meeting of the Board sees Minute 34).

The Chairman clarified that there were two main concerns: what youth provision was going to look like within the District; and, the concerns with the commissioning process especially with regards to rural provision. There was concern that there were a lower number of sessions proposed by CXK than had been previously in place or that had been offered by other providers within the commissioning process. As a commissioning model was to be more widely used in the future, it was important to clarify the actual role / involvement of the District.

Two documents were circulated: one outlined the youth service provision in Sevenoaks, Dartford and Gravesham; and the other was a map indicating direct and commissioned provision which the KCC Assistant Head of Integrated Youth Services commented on. Of particular note was the increased spend in the District and that it was only a small part of the total provision for 13 - 19 year olds, with a whole range of services offered by organisations such as Girls Guides and Scouting. The direct provision would be used to enhance and complement what was already in place. A good 'local youth offer' was meant to ensure resources were maximised and duplication avoided.

The Chief Executive of CXK advised that it was possible to provide services in additional rural areas on a fortnightly basis but that he had been commissioned to work in five areas weekly. In response to a question regarding cover for sessions if staff were to leave, Members were informed that CXK has been appointed on the basis of provision of sessions and had to ensure that they were appropriately staffed. The youth provision would reflect what young people aspired to have delivered, whether that be transport to activities or a regular place to meet. Staff from a range of backgrounds and mixed skills had been recruited and were currently undergoing safeguarding training; it was hoped the full programme of services would be running in time for the Easter break. The lead Youth Officer had commenced the previous week.

In response to questions the Board was advised that if an area was deemed to have significant issues, KCC street based work could be used to address these. The provision was flexible and there was twice the resource than six months ago. In response to a question from a Member regarding withdrawal of services if that became necessary, assurance was given that in the event that services were moved from one area to another, local consultation would be carried out. With the new model it meant that if further resources were found, for example Parish Council funding, work could be commissioned quickly and efficiently. The commissioning budget was $£ 94,500$ a year, for three years, but the amount awarded to each provider would not be disclosed. Performance was measured on outcomes.

Many County Councils had walked away from youth provision as the Government only required a strategic lead. KCC had decided to invest in direct delivery at a time where £1M savings had to be found within youth services. Free training, support and advice was offered to other providers.

The KCC Head of Integrated Youth Services offered to meet with the Chairman outside of the meeting to discuss the concern raised with regards to the commissioning of rural provision. It was agreed that it would be useful for the Board to review the service provided in a year's time, examine the outcomes and fine tune if necessary.

Action 1: KCC Assistant Head of Integrated Youth Services to facilitate a visit for Members any of the Board wishing to see the services in action.

Members were still concerned with regards to the commissioning process, rural provision and lack of continuity of service offered. Concern was also expressed as to the low level of consultation regarding which areas would receive services. . The Chairman accepted the KCC Head of Integrated Youth Services offer of a separate meeting to discuss these concerns further.

Action 2: Copies of the published contract outcomes report be made available.
The Head of Integrated Youth Services advised that this had been the first commissioning model rolled out and that other departments would benefit from this process. It was all new territory and he would do everything he could to address concerns. The Chief Executive of CXK said that he hoped to be a deliverer of choice.

## 37. Troubled Families

The SDC Head of Community Development reported that six Troubled Family workers had been appointed within Dartford, Gravesham and Sevenoaks. Kent Council for Addiction (KCA) had won the contract and were recruiting staff. The model was 6 weeks of practical hands on support (phase I), between 6 and 36 weeks appropriate intervention (phase II) and phase III was employment. She had heard that partners must be working with $75 \%$ of the cohort by the end of March. Despite the fact that the co-ordinators had only just been appointed, many of the families were already being worked with so she was confident this target could be met. Each family had to voluntarily complete a common assessment framework (CAF). This had caused a bottleneck and it was hoped that by providing an 'initiator' to talk to families this could be resolved. Jackie Marks had begun her new role as co-ordinator. She had spoken with primary Head Teachers who were keen and she was due to approach secondary school Head Teachers. The number of families allocated as yet was uncertain and had varied but was being looked into.

## 38. Education

Simon Webb, Area Education Officer (West Kent) advised that looking at provision within Sevenoaks for 2012/17 not many Primary schools were able to expand to provide the necessary spaces. With regards to a letter the Chairman had advised he had received from Lord Nash suggesting that CPO powers may be used to acquire the Wildernesse site for the proposed free school 'Trinity', which was currently ear marked for the satellite grammar school provision, he advised that KCC had not officially received this letter. Knole Academy was oversubscribed this year, but this could change if the free school secured accommodation. Knole Academy had received an Ofsted accreditation of 'Good’ and he credited the Head Teacher and his team.

In response to a question he advised that the Head Teacher of Hextable Secondary School had left under mutual agreement following the recent Ofsted report. This had had a dramatic impact on subscription. An interim Head Teacher from Fulston Manor, Sittingbourne had been asked to lead the school until September 2013. He was an
executive Head Teacher and an Accredited National Leader of Learning. Oasis Academy chain of schools, was looking at taking over the school.

By 2019 ten extra forms for secondary education would be required therefore closing the school was not an option because $4 / 500$ spaces could not be found elsewhere. Parental confidence needed to be restored. He hoped that transport would be provided to children from Edenbridge to any new Sevenoaks schools. However this could not be guaranteed as all policies are subject to change.

## 39. Community Plan

The SDC Had of Community Development presented the final draft of the Community Plan 2013-2016 and 15 Year Vision. This was to be presented to partner agencies for final sign off and SDC Cabinet in April subject to any views the Board may have. Following a request at the previous meeting she had prepared ten suggestions for priorities for which stretched targets could be applied. The Board agreed that specific targets were not required but would look at appropriate themes at the next meeting. , and agreed that SDC Officers should come forward with a small 'basket' of appropriate targets for future monitoring.

| ACTIONS FROM THE MEETING HELD ON 06.03.13 |  |  |  |
| :--- | :--- | :--- | :--- |
| Action | Description | Status and last updated | Contact Officer |
| ACTION 1 | KCC Assistant Head of Integrated Youth <br> Services to facilitate a visit for Members any of <br> the Board wishing to see the services in action. | To be updated at the meeting | KCC |
| ACTION 2 | Copies of the published contract outcomes <br> report be made available | To be updated at the meeting | KCC |

## SEVENOAKS DISTRICT STRATEGIC BOARD <br> Sevenoaks Kent Locality Board - 11 September 2013

Report of Chief Officer for Business and Communities, Sevenoaks District Council

Status: For consideration

Also to be considered Governance Committee - 19 September 2013 by:

Council - 1 October 2013

Key Decision: No

Executive Summary: In May 2013, it was announced that Locality Boards across Kent would not continue in their present form. This report sets out the background to Locality Boards and seeks approval to work with the County Council to set up a Sevenoaks District Strategic Board. The setting up of local arrangements to replace the Sevenoaks District Kent Locality Board has the support of the Leader of Kent County Council. Members are asked to approve the arrangements set out in this report as the basis for discussion approval by both Kent County Council and Sevenoaks District Council.

This report supports the Key Aim of the Community Plan - all themes (Safe Communities, Caring Communities, Green Environment, Healthy Environment, Dynamic Economy and Sustainable Economy)

Recommendation to Sevenoaks District Locality Board: To consider the report and make any recommendations to Governance Committee.

Recommendation to Governance Committee: To recommend to Sevenoaks District Council and Kent County Council the approval of:
(a) the creation of a Sevenoaks District Strategic Board which builds on the working arrangements of the previous Sevenoaks District Kent Locality Board
(b) the proposed Strategic Board delivery structure
(c) the draft terms of reference

Recommendation to Council: To agree any recommendations from the Governance Committee subject to any discussions with Kent County Council.

Reason for recommendation: the Strategic Board will continue Member level involvement in facilitating better joint working with the County Council resulting in a more seamless approach to services for residents. It will replace the Locality Board and
oversee the delivery of the Sevenoaks District Community Plan which contributes to the three ambitions set out in Kent County Council's 'Vision for Kent'.

## Introduction and Background

1 The creation of the Sevenoaks District Kent Locality Board was approved on 12 ${ }^{\text {th }}$ January 2012. It set out to deliver the three ambitions for Kent set out in the Kent Forum's ‘Vision for Kent'.

- Ambition 1 - to grow the economy - for Kent to be open for business with a growing, successful economy and jobs for all.
- Ambition 2 - to tackle disadvantage - for Kent to be a county of opportunity, where aspiration rather than dependency is supported and quality of life is high for everyone
- Ambition 3 - to put citizens in control - for power and influence to be in the hands of local people so they are able to take responsibility for themselves, their families and their communities.

2 Locality Boards set out a plan for how the locality would help meet local priorities within the three ambitions in the 'Vision for Kent', Kent County Council's Community Strategy and the Sevenoaks District Community Plan.

3 Locality Boards acted as advisory boards but with the ability to promote the localism agenda through the commissioning and co-ordination of services that have previously been delivered by the County Council using budgets devolved from the County Council.

4 The terms of reference for the Locality Board made it clear that Members were responsible to their own organisation for their contribution to the Board, and that no decision of the Board would be able to overridden the decisions of either Council.

## Sevenoaks District Strategic Board

5 In May 2013 the Leader of Kent County Council announced that existing arrangements for Locality Boards across the County would not continue.

6 Following discussions between the Leader of Sevenoaks District Council and Kent County Council, the Leader of Kent County Council agreed to the continuation of County Members' support within Sevenoaks District for a Member level board. The purpose of the Board would be to steer and oversee the priorities for the next three years (2013-2016) set out in the newly agreed Sevenoaks District Community Plan as well, as well as consider issues of mutual interest between the two Councils.
$7 \quad$ Approval will therefore be sought from Members to create a Sevenoaks District Strategic Board based on the previous working arrangements of Locality Board and subject to the draft terms of reference attached as appendix 1.

8 The following table shows how the Strategic Board arrangements will work at the District level:

| $\begin{array}{c}\text { Requirements for a Strategic } \\ \text { Board (based on previous } \\ \text { requirements for a Locality Board) }\end{array}$ | $\begin{array}{l}\text { Arrangements for the Sevenoaks District } \\ \text { Strategic Board }\end{array}$ |
| :--- | :--- |
| $\begin{array}{l}\text { The Strategic Board should } \\ \text { comprise all Members of the } \\ \text { County Council who represent a } \\ \text { District locality and an equal } \\ \text { number of District Councillors. }\end{array}$ | $\begin{array}{l}\text { There will continue to be } 7 \text { County } \\ \text { Councillors in the District and } 7 \text { District } \\ \text { Council Members }\end{array}$ |
| $\begin{array}{l}\text { The Chairman of the Strategic } \\ \text { Board }\end{array}$ | $\begin{array}{l}\text { This will to be the Leader of the District } \\ \text { Council. }\end{array}$ |
| $\begin{array}{l}\text { The involvement at Strategic Board } \\ \text { meetings of a senior KCC Officer as } \\ \text { an adviser }\end{array}$ | $\begin{array}{l}\text { The District Council Chief Executive and } \\ \text { other Officers necessary to give advice on } \\ \text { current business will continue to attend. } \\ \text { KCC will provide a senior officer to attend } \\ \text { Strategic Board meetings. }\end{array}$ |
| $\begin{array}{l}\text { The setting of local terms of } \\ \text { reference which acknowledge the } \\ \text { wider Kent agenda in relation to } \\ \text { the Kent Council Leaders }\end{array}$ | $\begin{array}{l}\text { Draft terms of reference are attached as } \\ \text { appendix 1. } \\ \text { The Local Strategic Partnership will act as } \\ \text { the delivery group for the Strategic Board, } \\ \text { ensuring the delivery of the Vision for Kent } \\ \text { ambitions through the Community Plan and } \\ \text { other vehicles. }\end{array}$ |
| $\begin{array}{l}\text { The development of a Strategic } \\ \text { Board work programme which is } \\ \text { aimed at delivering the 'Vision for } \\ \text { Kent' three Ambitions. }\end{array}$ | $\begin{array}{l}\text { The work plan will be informed by the } \\ \text { priorities in the new three year Community } \\ \text { Plan, agreed in April 2013. }\end{array}$ |
| The new Community Plan previously agreed |  |
| by Cabinet and full Council in March and |  |
| April 2013, clearly identifies links between |  |
| the priorities in the Community Plan and |  |
| the three ambitions in the 'Vision for Kent'. |  |$\}$| The Strategic Board would retain its focus |
| :--- |
| on the 6 key work streams previously |
| agreed by the previous Locality Board: |$|$

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|  | Youth Commissioning arrangements <br> Schools <br> Health |
| :--- | :--- |
|  | The Community Plan <br> Troubled Families <br> The future of library provision in the <br> District |
|  | These will be subject to review by the <br> Strategic Board |
| Member working groups of the <br> Strategic Board | The Strategic Board will agree the creation <br> of Member working groups based on the <br> priorities of the Board and the work <br> programme. These will report directly to <br> the Strategic Board. |
| Strategic Board minutes to be <br> publicly available | Strategic Board minutes will be made <br> available on the Council's website. The <br> Local Strategic Partnership minutes will <br> also be made available on the website. |
| Annual report of achievements and <br> outcomes | This work will be done for the Local <br> Strategic Partnership, with SDC Officers <br> compiling the annual report on the <br> Community Plan. |

## Sevenoaks District Strategic Board Delivery structure

$9 \quad$ The Sevenoaks District Local Strategic Partnership (LSP) will be the Officer level delivery group for the Strategic Board. Attached as appendix 2 is a draft organisational structure chart showing sub-groups and their relationship to the LSP and the Strategic Board.

10 The proposed delivery structure includes the following sub-groups:

- Sevenoaks District Community Safety Partnership
- Housing LSP sub-group
- Voluntary and Community Sector Forum
- Sevenoaks Health Action Team
- Sevenoaks District Children's Local Operational Group, replacing the Sevenoaks Local Children's Trust Board, subject to current reorganisation.


## Agenda Item 4

11 On Monday 12th August 2013, information from Kent County Council was received by the Chief Officer for Communities and Business regarding a proposal to take forward Local Children's Arrangements through existing Health and Wellbeing Boards (HWB), with district level Local Operational Groups.

12 This proposal has not been formally agreed. If it is agreed by the County Council, the Local Operational Group is likely to be one of the groups able to assist delivery of the Community Plan and therefore appears on the organisational structure chart at appendix 2.

## Key Implications

## Financial

At present the Sevenoaks District Local Strategic Partnership is responsible for the allocation of funds arising from the Kent Agreement. This fund provides grants of up to $£ 5,000$, to help projects which support and deliver the Community Plan priorities. It has assisted such projects as the Hero Project, the 8-12s Project, Graduate Volunteering project, Business Advice and guidance and Peer mediation and restorative practice. This is one-off funding and will not be replaced but could continue in the short term as a local delivery fund, overseen by the Local Strategic Partnership to continue to deliver the Community Plan priorities for action. Currently, $£ 66,094$ revenue stream funding remains.

## Legal Implications and Risk Assessment Statement.

There is no intention to set up the Strategic Board as an organisation in its own right. The Board Members would be responsible to their own organisations for actions taken by the Strategic Board.

| RISK | MITIGATION |
| :--- | :--- |
| Funding may not be available to support <br> the delivery of the Board's work <br> programme. | Partnership arrangements in the District <br> provide for delivery of the Community Plan <br> through partner organisations core budgets <br> and add value by enabling partners to work <br> together. Consideration of any new <br> activities that the Strategic Board wished to <br> undertake would have to include finding <br> appropriate funding. |
| Other stakeholders may wish to join the <br> Local Board | It is proposed that only democratically <br> elected Members sit on the Board, <br> restricting membership to District and local <br> County Members. Stakeholders on the <br> Local Strategic Partnership continue to be <br> committed to working in partnership as part <br> of a delivery group for the Local Board and <br> could be invited to attend Local Board <br> meetings for items that are relevant to |


|  | them. |
| :--- | :--- |

Equality Impacts

| Consideration of impacts under the Public Sector Equality Duty: |  |  |
| :---: | :--- | :--- |
| Question | Answer | Explanation / Evidence |
| a.Does the decision being <br> made or recommended <br> through this paper have <br> potential to disadvantage or <br> discriminate against <br> different groups in the <br> community? | No | The Community Plan recently approved <br> by Cabinet and full Council included an <br> Equality Impact Assessment that was <br> considered by Members. |
| b.Does the decision being <br> made or recommended <br> through this paper have the <br> potential to promote <br> equality of opportunity? <br> Yes |  | All of the work undertaken by the <br> Strategic Board would be delivered <br> through existing mechanisms. |
| c.What steps can be taken to <br> mitigate, reduce, avoid or <br> minimise the impacts <br> identified above? <br> Any new policy decisions would have to <br> be approved by the Cabinet in the <br> usual way and equality issues would |  |  |
| be considered accordingly. The |  |  |
| Community Plan makes a commitment |  |  |
| to equalities and this commitment |  |  |
| would continue to be part of the |  |  |

## Community Impact and Outcomes

The purpose of the Strategic Board is to help to deliver local community priorities and to foster more seamless delivery of local services. The impact on the community should therefore be positive.

## Resource (non-financial)

Officer time from to service the Board is currently committed to the Local Strategic Partnership and sub-groups. The Sevenoaks District Strategic Board will be a public meeting and as such, it will be the responsibility of the Democratic Services team to administer with support from the Business and Communities team.

## Conclusions

Members' approval is sought to create a Sevenoaks District Strategic with the intention of achieving a more seamless approach to services in the District, and to oversee the delivery of the Sevenoaks District Community Plan. It will focus on youth commissioning, schools, health, troubled families, libraries and the Community Plan. Draft terms of reference and an organisational chart are appended. It should be noted that the future

## Agenda Item 4

of the Sevenoaks District Local Children's Trust Board within the delivery structure for the Strategic Board is yet to be determined.

Appendices<br>Appendix 1 - Draft terms of reference<br>Appendix 2 - Strategic Board organisational structure<br>\section*{Background Papers:}<br>Sevenoaks District Community Plan<br>Kent County Council's Vision for Kent

## Lesley Bowles <br> Chief Officer for Business and Communities

## Sevenoaks District Council

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Draft Terms of Reference

1. The Board will consist of 7 KCC Members and 7 Sevenoaks District Council Cabinet Members.
2. The Board will be chaired by the Leader of Sevenoaks District Council.
3. The Vice Chair will be nominated by Kent County Council.
4. The Board will meet four times per year in public.
5. A quorum shall be five members.
6. Each Member will have one vote but wherever possible, decisions will be made by consensus.
7. The minutes of Board meetings shall be published on the Sevenoaks District Council website within 14 days of the meeting.
8. The Board will produce an annual report.
9. The Board will be an advisory board. Members will be responsible to their own organisation for their contribution to the Board. No decision of the Board can override the decisions of either Council.
10. The Board will steer and facilitate the local delivery of the three ambitions outlined in the Vision for Kent through the delivery of priorities set out in the Sevenoaks District Community Plan. It will identify and promote its own priorities for action.
11. A multi-agency delivery group, based on the existing Local Strategic Partnership will be responsible for the delivery of the Board's priorities and will report to the Board regarding the delivery of the ambitions through the Community Plan and other priorities.
12. The Board will support, steer and scrutinise the work of multi-agency partnerships serving the District.
13. The Board will oversee the Community Plan priorities for the next three years (2013-2016) and the Community Plan vision for the next 15 years (2013-2028)
14. The Board will ensure that its priorities are informed by regular community consultation and up-to-date data.
15. Both Councils will continue to use their own arrangements relating to equalities, complaints, freedom of information requests and other statutory obligations.

Agenda Item 4

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## Kent Council Leaders

## Kent Health \& Wellbeing Board

(KCC Member Led - Kent Locality)
(KCC Member Led)
CCG Locality Health \& Wellbeing Boards
(DGS and West Kent)
(GP Led - Clinical, PCT, Public Health, County \& District Members and Officers)

Kent Chief Officers Group
(KCC \& District CEO -Forum Advisory Group)
Kent Economic Board (KEB)

## Sevenoaks District Strategic Board

(Previously Locality Board - Member Led)
Local Strategic Partnership
Multi-agency Officer partnership supporting the delivery of Strategic Board priorities \& the Sevenoaks District Community Plan

## Health Action Team

Delivering CP healthy environment:

- Improve health and wellbeing of residents
- Better access to services
- Reduce health inequalities
- Prevent ill health

Supporting:

- Delivery of CP
- KCC's Children and Young Peoples Strategic Plan (Every Day Matters)
- CCG Health and Well Being boards on children's issues.



## UPDATE ON THE TROUBLED FAMILIES PROJECT

## FOR THE SEVENOAKS LOCALITY BOARD

## SEVENOAKS DISTRICT - WORKING WITH FAMILIES

## 1. Background to the Troubled Families Project

The Troubled Families programme was launched nationally to turn the lives around of 120,000 families by 2015. These are families who have multiple problems, are high cost to society and often cause a lot of problems for themselves, their communities and for the services trying to help them. The challenge in Kent is to better the lives of 2,560 troubled families by working directly with them in a very targeted way and by transforming and joining up public service support so it works more effectively. The Sevenoaks District project: 'Working with Families' aims to improve the lives of approximately 101 families, roughly 4\% of the Troubled Families in the county.

## 2. Identifying Families

The project will deliver early intervention, prevention and support to families who meet two of the following criteria:

1. Have children who are truanting or have been excluded from school, are not on a school roll or whose behaviour/attendance is causing significant concern
2. Are involved in crime or anti-social behaviour
3. Have an adult on out of work benefits/no one working in the household

There are also discretionary criteria which may indicate a family is appropriate to be included in this project, such as domestic violence or substance misuse. The presence of these additional factors will help determine the precise level of support the family receives.

Families in year 1 (2012-13) were identified by a data trawl which looked at school attendance, crime, youth offending and unemployment. Families in year 2 are nominated by staff from local agencies and organisations which work with children and families. Their nominations are then run through education, police and DWP databases to verify eligibility for the programme.

## 3. Aims of the project

The broad outcomes of the programme for families are:

1. Reduce risk of harm/likelihood of children being taken into care/or being on the edge of care
2. Reduce and stop all crime and anti-social behaviour
3. Help get children back into school
4. Improve stability of housing and a family's standing within the community
5. Improve physical and mental health
6. Improve family relationships and social and personal development
7. Provide specialist help for parents to find work
8. Support young people into employment via education and training
9. Improve life chances for the whole family
10. Support services are transformed and work more effectively / resources are used more efficiently.

## Agenda Item 8

## 4. Achieving outcomes

In Kent a Family Intervention Model for Troubled Families has been developed to ensure the programme is well placed to deliver improved outcomes for families. This has four delivery streams to address families' needs and is illustrated in Table 1.

Delivery Stream 1: Family Intervention Project Workers (FIP) - providing a persistent, assertive and challenging approach whilst working with families intensively for approximately 12 months. KCA has been commissioned centrally to deliver Kent's FIP project. A Senior FIP worker covering the Sevenoaks, Dartford and Gravesham Districts is now in post. A dedicated FIP worker for the Sevenoaks District and a further FIP worker shared with Dartford and Gravesham will be in post from beginning of September. Together they will be supporting $20 \%$ of the overall cohort for the district, each working with approximately six of the most challenging families.

Delivery Stream 2: ‘FIP Light’ Worker (Intensive Family Support Worker) - similar to the FIP worker, these will be dedicated posts focussing on family function, providing practical support. The worker will have an average of 15 families and the duration of the intervention will be approximately 6 months. Project Salus has been commissioned centrally to deliver this project for the Sevenoaks District and is in the process of recruiting a full-time worker.

Delivery Stream 3: Multi-Agency Lead Workers - these are being allocated from existing staff in key partner agencies to act as advocates for families, with the ability and authority to influence other agencies. It is envisaged that these workers will support 1-2 families over the course of a year. This will be determined by the agencies according to capacity, pressures and the 'fit' with current workloads. Staff are currently being identified to take on this role and training is being offered to improve their skills for working and communicating effectively with challenging families. This includes a worker seconded from the DWP (in place) and a worker seconded from Kent Police (being recruited) who will both be working across several districts targeting families whose main problems are around worklessness and crime, respectively.

Delivery Stream 4: Family Support Workers - this is a dedicated resource focusing on 'initiating' contact with identified troubled families and where appropriate, going on to provide longer-term support around family function. The workers will lever in and coordinate support from a wider 'team around the family' established to deliver the outcomes identified in an agreed multi-agency family action plan. In Sevenoaks this element of the programme is being delivered by 2 family support workers from Lifeways, which is part of the West Kent Housing Association under an existing contract with KCC, and they have been in place since early July.

In addition to the above the Sevenoaks District is working in partnership with the Faith sector to develop a Family Mentoring project. This will be a team of trained volunteer mentors providing on-going support once more intensive intervention is no long required.

## 5. Progress with Year 1 Cohort

54 families were identified for Year 1 from a data trawl looking at school attendance, crime/anti-social behaviour and worklessness. These families have been discussed by the Sevenoaks Troubled Families Local Operations Group (LOG), which meets monthly to share information and prioritise families for support according to the complexity of their problems. To date:

- 11 families have been prioritised for intensive support from the Family Intervention Project (FIP). The Senior FIP for Sevenoaks has started to visit these families to identify their needs and start the Common Assessment Framework (CAF) process in readiness for the arrival of the Sevenoaks FIP workers in September. She has also started some intensive work with three families.
- 11 families have been identified for support from a Lifeways Family Support Worker visits are being undertaken to offer help and advice and encourage the families to undertake a CAF.
- 2 families have moved out of the area.
- 16 families no longer meet 2 or more criteria. These families are being visited to check their circumstances and ascertain whether any support is required. Many of these families were identified for the project because of poor school attendance, but have children who are no longer school age. The focus here will be to check whether they need help into training or employment. Some of these families will have received support from different agencies and we are awaiting clarification as to whether a payment by results ( PbR ) claim can be made.
- PbR claims have been submitted for 2 families. Both of these families had children who were not attending school and were causing anti-social behaviour. This is no longer the case - school attendance has improved and there have been no reports of ASB over the last year.
- The remaining 12 families will be offered support by a 'Light Touch FIP' worker (to be appointed) or a Lead Worker.

The LOG is attended by a wide range of agencies who are sharing information to assist in the allocation of support. Where partners already have a good relationship with families, they are contributing staff time to make initial visits to talk about the project and encourage them to agree to a CAF.

## 6. Year 2 Cohort

So far 34 families have been nominated for the year 2 cohort from a wide range of partners including social services, schools, the attendance and behaviour service, police, the CSU, housing and the Early Intervention Team. They will be discussed at the next LOG meeting. Further nominations will be accepted until the Sevenoaks District's allocated number of families has been reached.

## 7. Business Case to support the project

The Troubled Families Project Board submitted a business case to KCC for $£ 87,000$ of funding to support the Sevenoaks Project. This has been approved and is being allocated to the following:

- Recruitment of Intensive Family Support worker (Delivery Stream 2)
- Additional CAF support - (only a small number of Sevenoaks Troubled Families have a CAF at present)
- Discretionary family support fund - used to purchase small items of basic need to overcome barriers to progress and for activities to support family action plans.
- Family Mentoring Project - seed fund
- Project support for monitoring and evaluation.


## 8. Other supporting activities:

- Briefings to all partner agencies to raise awareness about the project.
- A 'family friendly' leaflet is being designed to help explain the programme to families.


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- Lead worker training - Bespoke training sessions are being developed to support lead workers.
- Service mapping - SDC commissioned a piece of work through Churches Together to map all services in the District which support children and families. The information is now held on the SDC website and has been distributed to key partners.
- A marketplace event is being planned to promote services operating in the district, to raise awareness of the project and to provide an opportunity for services to report on progress.
- A training framework is being designed by the Core Troubled Families team which will set out the minimum standards for all multi-agency staff working with and supporting troubled families.
- Specific activities are being developed and promoted to support the programme such as:
- Training and apprenticeship opportunities for 16-24 year olds
- Activity days such as Challenger Troop run by the TA to raise confidence, motivation and skills, and Family activity days at Swattenden focusing on strengthening family relationships and parenting skills.

Table 1 - A Family Intervention Model for Kent


- Practical hands on support
- Assertive and challenging approach
- Tenacious and relentless

- Named lead for family with dedicated time
- Coordinate "Team Around the Family" support
- Advocate for family and authority to influence other agencies

- Practical hands on support
- Focus on family function
- Named lead for family

Jackie Marks
Local Project Development Officer - Sevenoaks District
Tel: 07795036667
Email: Jackie.marks@kent.gov.uk
16 August 2013

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The 2013 Annual Progress report for year three of the "2010-2013 making it happen-together"
Community Plan for the Sevenoaks District.

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## Safe and Caring Communities <br> A Green and Healthy Environment <br> A Dynamic and Sustainable Economy

These themes are supported by the 12
measure success:
Green - on target to be achieved
Amber - in some danger, requires remedial action
Red - unlikely to be achieved
A the end of the third year of the 2010-2013 Action Plan 97\% of the actions in the plan were on target.
This Annual Report is produced by Sevenoaks District Council on behalf of the Sevenoaks District LSP using data and information provided by partners.

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| Page 4 | Help communities to feel safe and be safe |
| :--- | :--- |
| Page 6 | Meeting the needs of an ageing population |
| Page 8 | A better start for our children |
| Page 10 | Improve the lives of young people in the District |
| Page 12 | A clean and healthy environment |
| Page 14 | Energy, resources and climate changes |
| Page 16 | Improve health and wellbeing |
| Page 18 | Development and the environment |
| Page 20 | Strong, active and involved communities |
| Page 22 | Keep Sevenoaks District moving |
| Page 24 | Housing to meet residents needs |
| A thriving local economy |  |

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worked in partnership to help residents in Sevenoaks District feel safe
kept crime low and reduced crime levels Sevenoaks District had the second lowest level of crime in Kent and achieved a reduction of $0.5 \%$ in all recorded crime in the period October 2011 -September 2012 when compared to the same period in the previous year. 2008/09 to 5340 in 2012/13.
reduced the number of young people who entered the youth justice system for the first time Between 2008/09 and 2012/13, Sevenoaks District Community Safety Partnership projects and activities contributed to a 62\% decrease in the number of first time entrants into the Youth Justice system.
This has helped to improve life chances of children and young people. schemes to deal with Domestic Abuse.
The Community Safety Partnership continues to fund a number of
The Community Safety Partnership aims to reduce the number of repeat incidents by $2 \%$ during 2013/14.

## - During 2012/13, the Sevenoaks District Community Safety

Partnership worked together to reduce anti-social behaviour and the * fear of crime. It took action to deal with anti-social behaviour, (including fly-tipping), burglary, theft, substance misuse, young people's issues, vehicle crime, domestic abuse, speeding vehicles and road safety
At the end of 2012/13, 93\% of targets in the Community Safety Partnership action plan were achieved. created confidence that partnership organisations are working toogether to tackle anti-social behaviour and crime issues
$95 \%$ of residents consulted at community safety events during 2011
 social behaviour. The Sevenoaks District Community Safety Unit (CSU) is made up of Council staff and Police staff working together. The CSU discuss reports of anti-social behaviour on a daily basis and agree action. This means that local police officers, PCSOs, Community Wardens, Housing Associations and SDC staff are immediately tasked with dealing with anti-social behaviour and community safety issues reported within the last 24 hours.

During 2012/13, there was an increase of 779 daily tasking
actions taken forward (89.9\%) compared to 2011/12.
Sevenoaks Police Station moved into the council offices in
September 2012. It has increased opportunities for joint working between the CSU and Police Officers.



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## Successes 2010-13

Partnership work led by the Sevenoaks District Health Action Team has helped to meet the needs of an ageing population. During 2011/12, 37 additional extra care bedrooms were completed and 34 sheltered housing units were completed. This is a significant increase from the previous year when no extra care or sheltered housing units were completed.
delivered healthy living activities for people over 50
e are currently 8 health walks in the District. The District's
th walks are run by local volunteers. Over the period 2010-
th coalth Walks contributions to including asthma, parkinsonent in 57 medical and
etes, blood pressure conditions and joint conditions.
muchis,
"First walk improved was a struggle, inspired me to persevere daily and for them:
can now do five mile walks" (73 year old from Sevenoaks)
"After my husband died it has helped me both mentally and
physically. Also I have made new friends with similar
interests." (Hartley, age unknown)
In the same period, people attending falls and yoga classes reported improvements in medical conditions ranging from asthma to cancer and some improvements in back and joint conditions.
supported people to gain the skills they needed to live independently

- The number of people attending falls prevention and yoga classes increased by 10.3\% during 2012/13 when compared with the previous year.
As a result of attendance at falls prevention classes people reported feeling more confident with improved balance and that they have the skills for coping with a fall. Several people have reported being able to get up safely after a fall. Some comments from people who attended the course show how
"I n classes helped nident. I feel I can now move around the house easier without a fear of falling." "My confidence is increasing weekly, my balance has improved considerably."
We were unable to measure whether an increased proportion of people felt that older people receive the support they need to live independently as the national survey by which this was measured was discontinued.
increased the amount of housing that met the needs of older people
Sevenoaks District Council Planning Policy takes into account the needs of older people by increasing the proportion of housing designed to the lifetime homes standard. This is housing that can be readily adapted to meet the needs of older people and people with disabilities.
In the period April 2011 - March 2012, 11\% of completed housing units had been encouraged to achieve the Lifetime Homes standard. $60 \%$ of these units achieved lifetime homes standard. Extra Care accommodation provides on-site care and support,
sometimes up to 24 hours depending on the needs of residents, and can include support for people with dementia.

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## Page 8


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How did we do?
3.1: Services for children and young people coordinated and delivered in partnership Young People's Action Plan delivered

Services for children aged 0-5 and their parents provided
Health of primary school aged children improved
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## Page 9

## Successes 2010-13

## Partners have worked together to give children a better start in life...

## the Local Children's Trust Board worked as a partnership to coordinate we provided services for children aged 0-5 and their parents <br> and improve services for children and young people and their families

We provided funding to enable the Hero Project (Housing, Energy and Retraining Options) to help vulnerable parents by giving them access to advice on a variety of issues including debt, employment and

we delivered a young people's action plan 2009-2012






we worked in partnership to deliver activities that improved the health of primary school age children


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## Successes 2010-13

Sevenoaks District Council, supported by the Community Safety Partnership have worked to keep Sevenoaks District clean and healthy. We have... $\begin{array}{ll}\text { improved both street and environmental cleanliness through the } & \text { continued to seek improved air quality in the District and monitor Air } \\ \text { cleaning operations carried out by Sevenoaks District Council } & \text { Quality Management Areas (AQMAs) }\end{array}$ New street cleaning schedules were introduced by Sevenoaks District Council from April 2011. The results to 'A' standard - (the highest standard) show how levels have improved : - Litter cleaned in this standard increased from 36\% in 2010/11 to $58 \%$ in 2012/13; Detritus cleaned in this standard increased in the same period from 34.10\% to 66\% Through the delivery of the Air Quality Management Action Plan, over $£ 70,000$ of funding was secured from DEFRA (Department for the Environment, Food and Rural Affairs). This helped to fund the purchase of new air quality monitoring equipment and a project worker for an Air Alert Scheme and the investigation of traffic options in Sevenoaks Town and in other AQMAs in the District.

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How did we do?
More sustainable standards of construction in new developments
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supported measures which seek to increase carbon savings continued to implement measures to reduce fuel poverty in the District
and reduce carbon footprints

## Sevenoaks District Council implemented a wide-ranging

Sevenoaks District Council is working with Heat Seekers to
provide energy efficiency advice and measures to householders. To date a total of 913 loft insulation and cavity wall installations have been carried out across the Sevenoaks District.
Sevenoaks District Council are continuing to deliver a retrofit
programme to improve thermal efficiency and reduce fuel poverty in social housing. One example initiative has assisted 66 cases with 173 heating and a further 23 installation measures with external funding brought in to the sum of $£ 169,000$.
The HERO Project (Housing Energy Retraining Options) has continued
to offer training and advice which covers fuel poverty
continued to ensure that developers have used more sustainable
construction standards in new developments
BREEAM is an environmental assessment method and rating system
for buildings.
All new residential homes in the District were required to meet
building regulation energy efficiency standards.
the effects of our changing climate and extreme weather.
We have... carbon-reduction strategy through its property and vehicles used for the community, e.g. business and community operations, low-carbon retrofit programmes for social housing and advice services. This combined activity amounted to a total CO2 emissions savings of 5.2 tonnes per person across all sectors. This compares with an
 This activity has created financial savings for the District Council, businesses, community organisations and residents pue Sevenoaks District Council is now developing a "Climate Local"
strategy for the Sevenoaks District. This will help to coordinate further reduce carbon emissions and also to improve resilience to
continued to refuse planning permissions in areas that are likely to
flood
continued to refuse planning permissions in areas that are likely to
flood

Between 2010-2013, no new developments were allowed in the District that were against the Environment Agency's recommendations.


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The Sevenoaks District Health Action Team and Sevenoaks District Council's Healthy Living Team have...
increased the number of people who have stopped smoking

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thought that Sevenoaks District residents had been under-accessing treatment.

 these people drank to a high risk level and were referred on to an alcohol reduction intervention.
worked with Sencio Community Leisure to increase the number of adults participating in sport and active recreation

- Between 2009/11, 23.4\% of residents in Sevenoaks took part in Culture Media and Sports). This increased by $3.79 \%$ to $26.1 \%$ in the period 2010/12.
Sencio Community Leisure usage figures increased by $5.44 \%$ in the period 2010/11 to 2012/13. In the same period the number of
attendances at adult sport and exercise programmes in the period 2010-2013.
> the West Kent Partnership continued to lobby for improved access to Pembury Hospital The West Kent Partnership led on an initiative that improved voluntary transport to the Pembury hospital. The need for improvements to the A21 has now been recognised by Kent County Council and the Department of Transport.

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How did we do?
8.3: Protect and enhance Areas of Outstanding Natural Beauty (AONB)

Ensure new development contributes to the communities they affect

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Sevenoaks District Council Planning Policies have supported development and worked alongside Area of Outstanding
protected the Green Belt
Between 2010-2013, there was no additional housing allowed on
the Green Belt.
ensured that new development is located in urban areas with access to key local services and facilities

- $59 \%$ of new housing in 2010-11 was built within Sevenoaks Town, Swanley and Edenbridge. This is an increase of $11 \%$ from the period 2006/07-2009/10.
As the Core Strategy was only adopted in 2011, it is expected that period 2006-2026.
Worked in partnership with Area of Outstanding Natural Beauty
management plans to protected Areas of Outstanding Natural Beauty
During 2012/13 the first stages of the Kent Downs Area of Outstanding Natural Beauty (AONB) management plan statutory review process started. This included an AONB wide assessment of progress against the action plan targets. $93 \%$ of actions in the Kent Downs AONB Management Action Plan were either met or on course to be met at the end of the last AONB unit Management Action Plan. Four Conservation Area Appraisal Management plans were adopted during 2011-12.

As part of the District Council's Planning Policy, the draft Community
Infrastructure Levy Charging Schedule was agreed for publication in February 2013.

The Community Infrastructure Levy (CIL) is a new levy that local authorities can choose to charge on new developments in their area The money can be used to support development by funding infrastructure that the Council, local community and neighbourhoods want.
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## Successes 2010-13

 in February 2011.Residents, businesses and partners were consulted about major
developments in the District, including:
Fort Halstead site
West Kent Cold Store and developer contributions
Businesses and residents in the District were asked to support the
District Broadband campaign as part of the "Making Kent Quicker
Campaign"
Residents views were sought by Sevenoaks District Council as part of
its consultation on the Housing allocations strategy.
Environmental Visual Audits and Partners and Communities
Together (PACTs) are a way for local communities to take action on
community safety issues in their local area.
During 2012/13, the Community Safety Partnership enabled:
8 EVAs to be carried out
34 PACT Panel meetings to set priorities for their local
communities
supported Town and Parish Councils to create their own community-led Parish Plans are community-led and based on extensive consultation with local people. They represent the detailed concerns and aspirations of that community. During the period 2010-13, the number of Parish Plans adopted as supplementary Planning Documents increased from zero to one with the adoption of the Otford Parish Plan and more plans in progress. Several other Parish Council's in the District are seeking to produce Parish Plans.
All partners have worked to create strong, active communities who are involved in decision making in their areas.
increased the number of people participating in voluntary and community activities in the District, including arts and cultural activities. The London 2012 Olympic Torch Relay Event was very successful
with over 25,000 residents lining the route. There were 130
Volunteer Stewards assisting on the day and managing the crowds.
During $2012 / 13$, Sevenoaks District Council trained 225 volunteer
stewards to assist with the Olympic and Paralympic Games, with $20 \%$
going on to volunteer at Silverstone, Brands Hatch and Town
Festivals.
During $2012 / 13$, Voluntary Action Within Kent reported the creation
of 834 volunteering opportunities within the District and 1,497
registered volunteers. This represents a $247 \%$ increase in
placements compared with $2011 / 12$ (his included volunteers re-
cruited to support the London 2012 Paralympic/Torch Relay Steward
placements).
West Kent Extra, the Stag Community Arts Centre and Sevenoaks
Library created over 8000 hours of volunteering opportunities
between them during $2012 / 13$.
During $2012 / 13$ over 2,500 people were able to attend an arts
related event that was funded by Sevenoaks District Council through
the Sevenoaks District Arts Council. involved people in making decisions about their local communities and consulted people about the issues that affect them
 focus groups, consultations and surveys as part of the development of the new Community Plan vision for the next 15 years and the priorities for the next three years.
This involvement helped et the new 15 year vision for the Sevenoaks District and priorities for the new three year action plan.
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## Successes 2010-13

Kent County Council and Sevenoaks District Council are working together to keep Sevenoaks District moving. We have... During 2011, the Sevenoaks Cycling Strategy was agreed and schemes from the strategy are now starting to feed into Kent's Integrated Transport Programme for funding and delivery in the future.
guided a greater number of new homes to more accessible locations Sevenoaks District Council Planning Policy covers a 20 year period from 2006-2026. It aims to ensure that two thirds of new housing
 including at least 50\% in Sevenoaks and Swanley. These towns have the greatest range of services

During 2011/12 ,59\% of new housing completions were in the three main towns and 36\% in Sevenoaks and Swanley.

This exceeds the figure reported in the 2006/7 to 2010/11 period
when $46.7 \%$ of completions were in the three main towns.
 Qravel plans
$\sqrt{ }$ During 2012/13, all schools in the Sevenoaks District, with the exception of two, reported having school travel plans in place. School travel plans aim to:

- Cut the number of car journeys people make to school
 Encourage more walking and cycling - Make the journeys safer

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improved satisfaction with the condition of roads and pavements in the District
loaned to groups. A total of 75 residents have been trained in Speed Watch.

Kent County Council improved satisfaction with the condition of
 to the pervious year. During 2011/12, $97 \%$ of routine Highway faults were repaired in 28 days. This exceeds the target of $90 \%$. days. This exceeds the target of $90 \%$.

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How did we do?
Increased supply of ready to develop housing sites
Additional homes delivered
Affordable and market housing delivered in the District
Housing needs of vulnerable and minority groups and people on lower net incomes met
Quality of existing housing improved

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## Successes 2010-13

Sevenoaks District Council is delivering housing to meet residents needs through its Planning Policies and housing strategy.

increased the supply of sites ready to develop for housing $\quad$| Sevenoaks District Council is currently reviewing the existing |
| :--- |
| ing Strategy and the housing needs of vulnerable people, | minority

 Over a 5 year period, this equates to a requirement of 825 units of units of housing (net), which is 605 units above the requirement.
Sevenoaks District Council aimed to bring 40 dwellings each year up to the decent homes standard. During 2012/13 a total of 40 homes were made decent. In addition, during 2011/12, 43 properties were made decent
Within the private sector $64 \%$ of dwellings now meet the decent homes standard.
worked with landlords in the District to improve the quality of housing made decent 1 .
This improvement has been achieved by a combination of advice, enforcement and pro-active initiatives including Landlords' accreditation.

There were a total of 423 homeless preventions in 2012/13. During the three year period there were a total of 1672 homelessness preventions.
This was as a result of schemes which included financial support and advice provided by or signposted by the District Council, which aim to support people who are at risk of losing their home or tenancy.

## 133 affordable units of housing were delivered between 2010- <br> 15 units of affordable housing were provided through a rural  <br> The District Council produced an under-occupation strategy. This aims to make better use of existing social housing stock and provide more manageable housing for some vulnerable groups. <br> the District Council worked with partners to meet the housing needs of minority groups and people on lower incomes

 su! Policy. The Development Management Plan was agreed for publication in February 2013.


New national policy in Planning for Traveller Sites 2012 identified the need to undertake a new Gypsy, Traveller and Travelling Showpeople Accommodation Assessment. for Sevenoaks District.

The consultation planning document identifies the need for 72 more
authorised pitches/plots for gypsies and travellers in the District
between 2012 and 2026.

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increased the number of people who are able to gain skills and

## Successes 2010-13

The Partnership has worked alongside the West Kent Partnership to stimulate and create a thriving local economy. We


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Sevenoaks District Local Strategic Partnership

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## Priority 1: Help Communities

 to feel safe and be safe

Priority 4: Improve the lives
of young people in the District


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Priority 9: Strong active and involved communities

## Priority 8: Development and <br> the Environment



Priority 11: Housing to meet
residents needs


Priority 7: Improve health and wellbeing


Priority 10: Keep Sevenoaks
District moving

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For more information about the Community Plan and the new
Community Plan for the next three years visit:
Website: www.sevenoaks.gov.uk/communityplan
Email: community.plan@sevenoaks.gov.uk
Call: $01732 \mathbf{2 2 7 0 0 0}$

## YEAR 1, QUARTER 1 COMMUNITY PLAN MONITORING SUMMARY

| KEY |
| :--- |
| MISSING |
| GREEN |
| AMBER |
| RED |


| Safe Communities summary | Caring Communities summary | Green Environment summary |
| :---: | :---: | :---: |
| Safe Communities - a safer place to live work and travel | Caring Communities - where children are enabled to have the best start and where people can be supported to lead independent and fulfilling lives | Green Environment - where people can enjoy clean and high quality urban and rural environments |
| Action S1 - Facilitate effective working between the Police , partners and communities | Action C1 - Providing the right support at the right time Awaiting data on respite placements, carers assessments and support and adaptations | Action G1 - Maintain the extent of the Green belt, conserve \& enhance the value of our green spaces, particularly AONBs |
| Action S2 - Tackle anti-social behaviour and environmental crimes | Action C2 - Improve outcomes for young people | Action G2 - Ensure new development is designed to a high quality and taken into account local character |
| Action S3 - Deliver a low crime rate in the District. Recent data shows that crime is increasing in the District at a faster than County average. | Action C3 - Reduce poverty and social exclusion <br> End Child Poverty data (2012) data indicates figure has increased to 14\% in Sevenoaks. Data to be treated with caution at this very early stage | Action G3 - Reduce energy use and pollution preserve our resources and mitigate the impact of climate change |
| Action S4 - Support vulnerable and repeat victims of crime and anti-social behaviour |  | Action G4 - Tackle speeding vehicles and improve safety for all road users, including pedestians and cyclists |


| Healthy environment summary | Dynamic Economy summary | Sustainable Economy summary |
| :---: | :---: | :---: |
| Healthy Environment - where people can have healthy lifestyles, where access to quality healthcare and health inequalities | Dynamic Economy- a thriving local economy where businesses flourish, where people have skills for employment and tourism is supported | Sustainable Economy - where people can live work and travel more easily and are empowered to shape their communities |
| Action H1 - Reduce health inequalities and improve health and wellbeing for all | Action D1 - Maintaining a supply of employment land and premises | Action Sus1 - Reduce the need to travel, promote and improve access to key local services and to public and community transport |
| Action H 2 - Encourage access to health and social care services for all | Action D2 - Improve skills for employment | Action Sus2 - Provide additional housing development including the right mix of housing types and tenure and smaller homes |
| Action H3 - Reduce risk taking behaviour that affects health and wellbeing | Action D3 - Retaining existing businesses and encourage new businesses <br> At the end of quarter 1 a total of 3,808 business properties were listed for Sevenoaks District with a total rateable value of $£ 90,213,814$. This is a small decrease of 19 properties (0.5\%) and $£ 137,090$ (0.2\%) in rateable value. The number of properties that were occupied at the end of quarter 1 fell by 10 properties ( $0.3 \%$ ) to 3,398 | Action Sus3 - Work with local people to deliver strong, active and sustainable communities |
|  | Action D4 - Improve broadband connectivity |  |
|  | Action D5 - Improve the sustainability of the business economy |  |

## Shaping the future of Children's Centres in Kent



Children's Centres Consultation Document (July 2013)

## Foreword

Children's Centres play a significant role in providing effective early childhood services for families and young children, particularly those who are recognised as being in most need of help and support. They provide an ideal means of bringing together services such as health visiting, midwifery, employment services and adult learning into one place, sometimes alongside child care and more targeted services for children and families in need of them.

Kent County Council is committed to ensuring that there continues to be quality provision for young children and their families that will improve:

- The readiness of children for school
- Support for parents and their ability to meet their responsibilities
- Parents' opportunity to develop personal skills, education and ability to get work
- The development of healthy lifestyles for children
- Parents' ability to keep their children safe, including when online
- Children's chances of reaching their full potential and reduce inequality in their health and development.

The proposals outlined in this document, if implemented, will enable children and families to continue to access a range of advice and support services through Kent's extensive Children's Centre network. The expanding health visitor workforce, serving the county's children and families, will be supported by early years professionals and social workers when needed.

However, it is also important we achieve all of these objectives in the most efficient way possible and make maximum use of those buildings and facilities which are well used by families. In the current economic climate, it is vital that the Council sets out a model which is sustainable for the long-term future. These proposals set out how resources can be more focused on actual services for children and less on buildings and other overheads. They will deliver savings of at least $£ 1.5 \mathrm{~m}$ whilst ensuring wide coverage across the county and continued access to a nearby service for those who need it most.

We believe that focusing our resources, working more closely with health and delivering services where they are most needed, will maximise what our excellent Children's Centres can achieve.

We would very much like to know what you think of this proposal. The consultation will be running until 4 October. If you want to contribute to the consultation, have any queries, want further information or have alternative suggestions, please do get in touch.

## Jenny Whittle

Cabinet Member for Children's Services

## Andrew Ireland

Corporate Director for
Families and Social Care

## What is a Children's Centre?

A Children's Centre is a place or a group of places where parents with children under 5 years old can access early support services. These services may be provided at the Centre, or advice and assistance may be given to find services somewhere else.

Early support services include:

- Nursery provision
- Social services functions for young children, parents and expectant parents
- Health services for young children, parents and expectant parents
- Training and employment services to assist parents or expectant parents
- Information and advice services for parents and expectant parents.

There are currently 97 Children's Centres in Kent (excluding Medway).

## Kent's vision for its Children's Centres

Children's Centres deliver high quality services meaning every child gets the healthiest start in life and is ready for school. Children's Centres meet the needs of the most vulnerable children and their families at the earliest opportunity, working together with other professionals to deliver easy access to the services when and where they are needed. They also work with pre-school children and their primary aged siblings to make sure families get the best all-round help.

## Why are we consulting?

- Public funding for Children's Centres is reducing and we need to make sure that the available money can be focused more on actual services for children and their families and less on running buildings and other overhead costs.
- We need to change the way we work so that we can still meet the needs of our children and their families, particularly those who need our support most.

We have reviewed the Children's Centre Programme in Kent and have developed a proposal which aims to:

- Deliver savings of at least $£ 1.5$ million
- Protect services which improve health, education and social care
- Continue to offer parents and expectant parents a choice about which Centre they use
- Ensure we give support to those children and families who need it most
- Improve co-ordination and access to a range of services for families with children aged 0-11 where at least one child in the family is under 5 years old.


## What has been considered in putting our proposal together?

- The need to save money whilst protecting current and future services
- The differences across Kent and the fact that services need to reflect the communities they serve, particularly those who need our support most
- The ways we can improve access to specialist services locally
- How Children's Centres are currently accessed and used. Some Children's Centres are more popular than others, the majority of families use more than one Centre, and most families do not use Centres after 3pm
- The different ways services are and could be run in the community
- What the law says we must do.


## What information have we used?

- Information collected about attendance at and usage of Children's Centres for one year
- Analysis of children's and families' needs
- Children's Centres in Kent have undertaken two Countywide Parental Satisfaction Surveys
- Local knowledge and parent and carer feedback
- Compliments and complaints
- Local engagement workshops held in every District in Kent in February 2013
- Equality Impact Assessments.


## Further information is available at www.kent.gov.uk/childrenscentres

## What are we consulting on?

We are consulting on one proposal which includes:

1. Reducing the number of Children's Centres
2. Linking Children's Centres to reduce management and administrative costs
3. Reducing hours at some Children's Centres.

The following pages explain these proposals in more detail and show what they mean for different parts of Kent.

1. To reduce the number of Children's Centres

We want to create an affordable Children's Centre programme in Kent that continues to deliver good quality services. To do this we propose to reduce the number of Children's Centre buildings, but we will consider increasing our off site delivery in some areas.

We propose to close the following Children's Centres:

| District | Children's Centre | See <br> Page |
| :---: | :---: | :---: |
| Ashford | Cherry Blossom (Wye) Squirrel Lodge (Furley Park) | 9 |
| Canterbury | Apple Tree (Chartham) <br> Briary <br> Little Bees (Littlebourne) <br> Swalecliffe <br> Tina Rintoul (Hersden) | 12 |
| Dartford | Maypole | 15 |
| Dover | The Buttercup (St. Radigund's) and The Daisy (Tower Hamlets) to merge and relocate to an existing building in Dover town centre Primrose (North Deal) | 9 |
| Gravesham | Daisy Chains (Meopham) Little Painters (Painters Ash) | 15 |
| Maidstone | Loose <br> Marden | 18 |
| Sevenoaks | Dunton Green Merry-Go Round (Westerham) | 18 |
| Shepway | New Romney <br> The Village (Folkestone) or Folkestone (currently Folkestone Early Years) | 9 |
| Swale | St. Mary's (Faversham) Woodgrove (Sittingbourne) | 12 |
| Thanet | No Centre closures | 12 |
| Tonbridge \& Malling | Hadlow/East Peckham Larkfield | 18 |
| Tunbridge Wells | Pembury | 18 |

Some Children's Centres share their buildings with pre-schools or nurseries. These services are not provided by the Children's Centre directly and Children's Centres do not pay for them. Nurseries and pre-schools are excluded from this proposal.
2. Linking Children's Centres to reduce management and administrative costs

We want to ensure that the majority of the money is used to provide services. We will do this through reducing management and administrative costs by linking Centres.

We have identified 16 Lead Centres which are generally bigger buildings in communities where larger numbers of children and families need early support services. The Lead Centre, a "Children's Centre Plus", will co-ordinate services across the linked Centres including working with local Schools, GPs, Health Visitors, Childminders, Nurseries, Social Services, Health Specialists, Job Centre Plus and the Voluntary Sector to improve access to services. They may also deliver more support than they do now.

Proposed future operating model (the number of linked Centres may vary)

3. To reduce hours at some Children's Centres

We know that many Children's Centres have fewer users at certain times of the day. We are proposing to reduce hours at 13 Centres across the County to 18 hours a week (opening hours are to be agreed locally).

| District | Reduced Hours | See <br> page |
| :--- | :--- | :--- |
| Dartford | Temple Hill | 13 |
| Dover | Samphire (Aycliffe) | 7 |
| Sevenoaks | West Kingsdown |  |
| Shepway | Dymchurch <br> Hawkinge and Rural <br> Hythe Bay <br> Lydd'le Stars (Lydd) | 13 |
| Swale | Beaches (Warden/Leysdown) <br> Lilypad (Minster) | 7 |
| Thanet | Birchington <br> Callis Grange <br> Garlinge | 10 |
| Tunbridge Wells | Harmony (Rusthall) | 16 |

## What does this proposal mean?

- In some communities, Centres will close or Centre opening hours will be reduced
- Parents will still be able to access Children's Centre services in other Centres and we will continue to bring services to you
- Children's Centres will also support families where at least one child is under 5 years old to access services for their other children aged 5-11
- All Centres will work together to deliver services. Some Children's Centres (a "Children's Centre Plus") may deliver more support than they do now
- The closure of a Children's Centre does not mean the closure of the nursery or pre-school
- Some Children's Centre services may not be delivered directly by Kent County Council.


## How much will this proposal save?

This proposal will save at least $£ 1.5$ million. These savings will be from a reduction in administration, management and accommodation costs.

## How can I get involved and have my say?

We are committed to keeping you involved and are keen to listen to your views.
Please let us know what you think by visiting the website at www.kent.gov.uk/childrenscentres and completing the online consultation questionnaire.

Alternatively, you can complete the consultation questionnaire on Page 21. Please return it to Freepost RTER-RZXC-HCJH Children's Centres, Facts International, Ashford, TN24 8FL or drop it into any Children's Centre.

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If you are completing the consultation questionnaire in a professional capacity (i.e. in connection with your job), please complete the online questionnaire at www.kent.gov.uk/childrenscentres. Alternatively, any Children's Centre can provide you with a paper version of the correct questionnaire.

Contact us:
Email - cc.consultation@kent.gov.uk
Phone - 03003335540
Post - Freepost RTER-RZXC-HCJH, Children's Centres, Facts International, Ashford, TN24 8FL

## What happens next?

We will be consulting on these proposals until $4^{\text {th }}$ October 2013 at 5pm.
Once the consultation finishes we promise to tell you the outcomes of the consultation at www.kent.gov.uk/childrenscentres. Feedback information will also be available at your local Children's Centre. A decision is expected in December 2013.

Further information is available at www.kent.gov.uk/childrenscentres

## Ashford, Dover and Shepway

What does this mean for Ashford, Dover and Shepway?

| District | Children's Centre Plus | Linked Children's Centre | Closure |
| :---: | :---: | :---: | :---: |
| Ashford | The Willow | Ray Allen Sure Steps Little Explorers Bluebells Waterside | Cherry Blossom Squirrel Lodge |
| Dover | Dover Town Centre (relocation of The Daisy and The Buttercup) | Buckland and Whitfield <br> The Sunflower <br> Aylesham (currently Snowdrop*) <br> Blossom <br> Samphire | Primrose <br> The Daisy The Buttercup |
| Shepway | The Village <br> or <br> Folkestone (currently <br> Folkestone Early Years*) | Caterpillars <br> Hythe Bay (currently Hythe Bay School*) <br> Dymchurch <br> Hawkinge and Rural <br> Lydd'le Stars | The Village or Folkestone (currently Folkestone Early Years*) New Romney |

It is proposed that Centres shown in bold become part time.

* Services currently delivered within these Centres may be delivered by another organisation. Legally, Kent County Council is required to allow other organisations to bid to run these services. This means that the organisation that provides services at these Centres may change. In some cases the services may relocate to a different building, but the building will be within the same local area.


## Why are we proposing to close these Centres?

- Cherry Blossom - Cherry Blossom Children's Centre currently signposts to services. It does not deliver services at the Children's Centre which is at Wye School. The Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre. Cherry Blossom Children's Centre is near Wye Library. The library will be used to support families to access services.
- Squirrel Lodge - Squirrel Lodge Children's Centre is at Furley Park Primary School. Evidence suggests that the Centre currently signposts a large number of its users to other Centres. The Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre.
- Primrose - Primrose Children's Centre is at Sandown School. Primrose Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre. Primrose Children's Centre is near Deal Library, which registers births, and will be used to support families to access more services.
- The Daisy and The Buttercup - It is proposed that The Daisy Children's Centre and The Buttercup Children's Centre are merged and relocated to an existing building in Dover Town Centre. We believe that this will improve access to the Centres and increase opportunities for partnership working. The majority of users at both Centres also attend another Children's Centre.
- The Village or Folkestone Early Years Centre - The Village Children's Centre is approximately 950 metres from Folkestone Early Years Children's Centre. Children's Centre closures are unavoidable and we believe it makes sense to close one of these two Centres. Both Centres have similar numbers of users and a number already attend both Centres. If one of these buildings is chosen for closure, services will continue to be delivered in the remaining building.

This proposal does not affect the pre-school at The Village Children's Centre which is not delivered by the Children's Centre. However depending on the building chosen for closure there may be an impact on nursery provision at Folkestone Early Years Children's Centre.

- New Romney - New Romney Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of users attend another Children's Centre. New Romney Children's Centre is near New Romney Library. The library will be used to support families to access services.

Why are we proposing to make these Centres part time?

- Shepway Children's Centres - Due to the rural locations of some Centres, the majority of users only access their local Centre. With this in mind, and the fact that we cannot afford the current level of service we propose that the following Centres open part time.
- Hythe Bay (Hythe Library is nearby and will be used to support families to access services when the Children's Centre is closed)
- Dymchurch
- Hawkinge and Rural
- Lydd'le Stars (Lydd Library is nearby and will be used to support families to access services when the Children's Centre is closed.)
- Caterpillars (Morehall) - Serves an area where larger numbers of children and families need early support services and will remain full time.
- Samphire - Samphire Children's Centre is at Aycliffe Primary School. Samphire Children's Centre does not serve one of the areas identified as having larger numbers of children and families needing early support services. The majority of Centre users also attend another Children's Centre.

This proposal does not affect the nursery provision at the Children's Centre which is not delivered by Kent County Council.
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## Canterbury, Swale and Thanet

What does this mean for Canterbury, Swale and Thanet?

| District | Children's Centre Plus | Linked Children's Centre | Closure |
| :---: | :---: | :---: | :---: |
| Canterbury | Canterbury City Centre (currently Riverside*) | The Poppy Joy Lane Little Hands | Apple Tree <br> Briary <br> Little Bees <br> Swalecliffe <br> Tina Rintoul |
| Swale | Milton Court | Bysing Wood (management linked to Canterbury City Centre Children's Centre) Grove Park Murston | St. Mary's Woodgrove |
|  | Sheerness (currently Seashells*) | Ladybird <br> Beaches <br> Lilypad |  |
| Thanet | Priory | Newington Newlands Birchington | No Closures |
|  | Six Bells | Dane Valley (currently Millmead*) <br> Garlinge <br> Callis Grange <br> Cliftonville |  |

It is proposed that Centres shown in bold become part time.

* Services currently delivered within these Centres maybe delivered by another organisation. Legally, Kent County Council is required to allow other organisations to bid to run these services. This means that the organisation which provides services at these Centres may change. In some cases the services may relocate to a different building, but the building will be within the same local area


## Why are we proposing to close these Centres?

- Apple Tree - Apple Tree Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre.
- Briary - Briary Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre.
- Little Bees - Evidence suggests that Little Bees Children's Centre currently signposts a large number of its users to other Centres. The Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre.
- Swalecliffe - Swalecliffe Children's Centre is at Swalecliffe Community Primary School and serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre.

This proposal does not affect the pre-school provision at Swalecliffe Children's Centre which is not delivered by Kent County Council.

- Tina Rintoul - Tina Rintoul Children's Centre serves an area where smaller numbers of children and families need early support services. Tina Rintoul is the least used Centre in the Canterbury district.
- St. Mary's - St. Mary's Children's Centre is at St. Mary's of Charity CE Primary School and does not serve one of the areas identified as having larger numbers of children and families needing early support services. Many Centre users also attend Bysing Wood Children's Centre. St. Mary's Children's Centre is near Faversham Library, which registers births, and will be used to support families to access more services.
- Woodgrove - Woodgrove Children's Centre does not serve one of the areas identified as having larger numbers of children and families needing early support services. The majority of Centre users also attend one of the other three Children's Centres in Sittingbourne. Woodgrove Children's Centre is near Sittingbourne Library, which registers births, and will be used to support families to access more services.


## This proposal does not affect the nursery provision at the Children's Centre which is not delivered by Kent County Council.

Why are we proposing to make these Centres part time?

- Swale Children's Centres - Lilypad and Beaches operate as one Children's Centre. Due to there rural location, the Centres serve areas where smaller numbers of children and families need early support services. The majority of Lilypad and Beaches users do not access other Centres in Kent. Part time hours at both will ensure that one of the two sites is open. Lilypad Children's Centre is near Minster-in-Sheppey Library. The library will be used to support families to access services.
- Thanet Children's Centres - Centres serve areas where more children and families need early support services. With this in mind, and the fact that we cannot afford the current level of service, we propose that the following Centres open part time.
- Birchington (Birchington Library is nearby and will be used to support families to access services when the Children's Centre is closed)
- Garlinge
- Callis Grange

These Centres serve areas where smaller numbers of children and families need early support services, compared to other areas in Thanet.


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## Dartford, Gravesham and Swanley

What does this mean for Dartford, Gravesham and Swanley?

| District | Children's Centre Plus | Linked Children's Centre | Closure |
| :---: | :---: | :---: | :---: |
| Dartford | Brent | Knockhall <br> Swanscombe <br> Oakfield <br> Temple Hill <br> Greenlands at Darenth (management linked to Swanley Children's Centre) | Maypole |
| Gravesham | Little Pebbles | Kings Farm <br> Little Gems <br> Riverside <br> Bright Futures | Daisy Chains Little Painters |
| Swanley | Swanley | New Ash Green West Kingdown | No Closures |

It is proposed that Centres shown in bold become part time.
Information for Sevenoaks is on Page 18.

## Why are we proposing to close these Centres?

- Maypole - Maypole Children's Centre is at Maypole Primary School and does not serve one of the areas identified as having larger numbers of children and families needing early support services. Many Centre users also attend another Children's Centre. Very few Centre users attend Maypole regularly. Maypole Children's Centre is near Summerhouse Drive library. The library will be used to support families to access services.
- Daisy Chains - Daisy Chains Children's Centre serves an area where smaller numbers of children and families need early support services. Most services run by Daisy Chains are delivered off site (and will not be affected under this proposal).
- Little Painters - Little Painters Children's Centre serves an area where smaller numbers of children and families need early support services. Evidence suggests that the Centre currently signposts a large number of its users to other Centres. The majority of Centre users also attend another Children's Centre. Little Painters currently opens part time. Most services run by Little Painters are delivered off site (and will not be affected under this proposal).

Why are we proposing to make these Centres part time?

- Temple Hill - We believe that the Children's Centre at Temple Hill is not in the best place to encourage families to attend. However, as the Centre serves an area where larger numbers of children and families need early support services, we propose to keep the Centre open with part time hours. This will allow us to increase the number of hours we can deliver services off site at other local community venues. Temple Hill Children's Centre is near Temple Hill library. The library will be used to support families to access services when the Children's Centre is closed.

This proposal does not affect the nursery provision at the Children's Centre which is not delivered by Kent County Council.

- West Kingsdown - West Kingsdown Children's Centre serves an area where smaller numbers of children and families need early support services. West Kingsdown Children's Centre has the fewest number of Centre users of the Children's Centres in the Swanley area. The majority of Centre users do not attend another Children's Centre and therefore we propose to reduce hours rather than close the Centre. West Kingsdown Children's Centre is near West Kingsdown library. The library will be used to support families to access services when the Children's Centre is closed.


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## Maidstone, Sevenoaks, Tonbridge \& Malling and Tunbridge Wells

What does this mean for Maidstone, Sevenoaks, Tonbridge \& Malling and Tunbridge Wells?

| District | Children's Centre Plus | Linked Children's Centre | Closure |
| :--- | :--- | :--- | :--- |
| Maidstone | Sunshine | Greenfields <br> The Meadow <br> Eastborough (currently part-time) <br> Howard de Walden (currently part-time) <br> Headcorn (currently part-time) <br> (management linked to Cranbrook <br> Children's Centre) <br> Westborough (management linked to <br> Woodlands Children's Centre) | Loose <br> Marden |
| Sevenoaks | Sevenoaks Town Centre <br> (currently Spring House*) | Edenbridge | Dunton Green <br> Merry-Go Round <br> (Westerham) |
| Tonbridge \& | Woodlands | Little Foxes (Long Mead) (management <br> linked to Sevenoaks Children's Centre) <br> Borough Green (currently part-time) <br> (management linked to Sevenoaks <br> Children's Centre) <br> Burham <br> Snodland <br> South Tonbridge (management linked to <br> Little Forest Children's Centre) | Hadlow/East <br> Peckham <br> Larkfield |
| Tunbridge | Little Forest | Southborough / High Brooms <br> The Ark <br> Harmony |  |
| Wells | Cranbrook | Paddock Wood (currently part-time) | Pembury |

It is proposed that Centres that are currently part-time remain part-time and that Centres shown in bold become part time.

* Services currently delivered within these Centres maybe delivered by another organisation. Legally, Kent County Council is required to allow other organisations to bid to run these services. This means that the organisation which provides services at these Centres may change. In some cases the services may relocate to a different building, but the building will be within the same local area.

Information for Swanley is on Page 15.

## Why are we proposing to close these Centres?

- Loose - Loose Children's Centre serves an area where smaller numbers of children and families need early support services. Evidence suggests that the Centre currently signposts a large number of its users to other Centres. The majority of Centre users also attend another Children's Centre. Loose Children's Centre currently opens part time.
- Marden - Marden Children's Centre serves an area where smaller numbers of children and families need early support services. Evidence suggests that the Centre currently signposts a large number of its users to other Centres. The majority of Centre users also attend another Children's Centre. Marden Children's Centre is near Marden Library. The library will be used to support families to access services. Marden Children's Centre currently operates part time.
- Dunton Green - Dunton Green Children's Centre serves an area where smaller numbers of children and families need early support services. Evidence suggests that the Centre currently signposts a large number of its users to other Centres. The majority of Centre users also attend another Children's Centre.
- Merry-Go Round - Merry-Go Round Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre. Merry-Go Round Children's Centre is near Westerham Library. The library will be used to support families to access services.
- Hadlow / East Peckham - Hadlow Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users attend another Children's Centre. Hadlow Children's Centre is near Hadlow Library. The library will be used to support families to access services. Hadlow Children's Centre services are currently open part time.
- Larkfield - Larkfield Children's Centre serves an area where smaller numbers of children and families need early support services. Evidence suggests that the Centre currently signposts a large number of its users to other Centres. The majority of Centre users also attend another Children's Centre. Larkfield Children's Centre is near Larkfield Library, which registers births. The library will be used to support families to access more services, a number of which are currently run at the library. Larkfield Children's Centre currently opens part time.
- Pembury - Pembury Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of Centre users also attend another Children's Centre. Most services run by Pembury Children's Centre are delivered off site (and will not be affected under this proposal).


## Why are we proposing to make these Centres part time?

- Harmony - Harmony Children's Centre serves an area where smaller numbers of children and families need early support services. The majority of users do not attend another Children's Centre and therefore we propose to reduce hours rather than close the Centre. Harmony Children's Centre is near Rusthall Library. The library will be used to support families to access services when the Children's Centre is closed.


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## Shaping the Future of Children's Centres in Kent: Public Consultation Questionnaire

We are committed to keeping you involved and are keen to listen to your views.
Please let us know what you think by visiting the website at www.kent.gov.uk/childrenscentres and completing the online consultation questionnaire.

Alternatively, you can complete this consultation questionnaire. Please return it to Freepost RTER-RZXC-HCJH Children's Centres, Facts International, Ashford, TN24 8FL or drop it into any Children's Centre.

## Q1 Please tick all that apply

| I am a parent/carer of children aged under 5 |  |
| :--- | :--- |
| I am a parent/carer of children aged 5-11 |  |
| I am a parent/carer of children aged 12-18 |  |
| I will be a parent soon |  |
| None of these |  |

If you are completing the consultation questionnaire in a professional capacity (i.e. in connection with your job), please complete the online questionnaire at www.kent.gov.uk/childrenscentres. Alternatively, a Children's Centre can provide you with a paper version of the correct questionnaire.

Q2 How often do you usually use Children's Centre services in Kent?

| Two or more times a week |  |
| :--- | :--- |
| Once a week |  |
| Once a month |  |
| Less often than once a month |  |
| Never |  |

Q3 Which Children's Centre(s) do you use most often? (PLEASE WRITE IN)
$\square$

## PROPOSAL 1: REDUCING THE NUMBER OF CHILDREN'S CENTRES

Q4 To what extent do you agree or disagree with the proposal to reduce the number of Children's Centres (Proposal 1)?

| Strongly agree |  | $\rightarrow$ PLEASE GO STRAIGHT TO Q6 |
| :--- | :--- | :--- |
| Agree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q6 |
| Neither agree nor disagree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q6 |
| Disagree | $\rightarrow$ PLEASE ANSWER Q5 |  |
| Strongly disagree |  | $\rightarrow$ PLEASE ANSWER Q5 |

Q5 If you disagree with the proposal, is it the proposed closure of any particular Centre(s) that you object to? (PLEASE TICK ALL THAT APPLY)

| Ashford, Dover and Shepway | Canterbury, Swale and Thanet |  |  |
| :--- | :--- | :--- | :--- |
| Cherry Blossom |  | Apple Tree |  |
| Squirrel Lodge |  | Briary |  |
| The Buttercup |  | Little Bees |  |
| The Daisy |  | Swalecliffe |  |
| Primrose |  | Tina Rintoul |  |
| New Romney |  | St. Mary's |  |
| The Village |  | Woodgrove |  |
| Folkestone Early Years Centre |  |  |  |


| Dartford, Gravesham and Swanley | Maidstone, Sevenoaks, Tonbridge \& Malling and <br> Tunbridge Wells |  |
| :--- | :--- | :--- |
| Maypole |  | Loose |
| Daisy Chains |  | Marden |
| Little Painters |  | Dunton Green |
|  | Merry-Go Round |  |
|  | Hadlow/East Peckham |  |
|  | Larkfield |  |
|  | Pembury |  |

My objections don't relate to any particular Centre(s)

Q6 What impact (if any) will the proposed reduction in the number of Children's Centres have on you? (PLEASE TICK ALL THAT APPLY)
$\left.\begin{array}{|l|l|}\hline \text { No impact } & \\ \hline \text { I will use Children's Centre services less often } & \\ \hline \text { I will not use Children's Centres at all } & \\ \hline \text { I will attend alternative (non-Children's Centre) activities } \\ \text { (e.g. swimming, visiting friends, attending other local groups etc.) }\end{array}\right)$

Q7 Could you tell us why you say that?

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## PROPOSAL 2: LINKING CHILDREN'S CENTRES TO REDUCE MANAGEMENT AND ADMINISTRATIVE COSTS

Q8 To what extent do you agree or disagree with the proposal to reduce management and administrative costs through linking Children's Centres (Proposal 2)?

| Strongly agree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q10 |
| :--- | :--- | :--- |
| Agree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q10 |
| Neither agree nor disagree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q10 |
| Disagree |  | $\rightarrow$ PLEASE ANSWER Q9 |
| Strongly disagree | $\rightarrow$ PLEASE ANSWER Q9 |  |
| Don't know | $\rightarrow$ PLEASE GO STRAIGHTTO Q10 |  |
| I do not wish to comment on this proposal |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q10 |

Q9 If you disagree with the proposal to link Centres to reduce management and administrative costs, please tell us why.

## PROPOSAL 3: TO REDUCE OPENING HOURS AT SOME CHILDREN’S CENTRES

Q10 To what extent do you agree or disagree with the proposal to reduce the opening hours at some Children's Centres (Proposal 3)?

| Strongly agree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q12 |
| :--- | :--- | :--- | :--- |
| Agree |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q12 |
| Neither agree nor disagree |  | $\rightarrow$ PLEASE GO STRAIGHT TO Q12 |
| Disagree |  | $\rightarrow$ PLEASE ANSWER Q11 |
| Strongly disagree |  | $\rightarrow$ PLEASE ANSWER Q11 |
| Don't know |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q12 |
| I do not wish to comment on this proposal |  | $\rightarrow$ PLEASE GO STRAIGHTTO Q14 |

Q11 If you disagree with the proposal, is it the proposed reduction of opening hours at any particular Centre(s) that you object to? (PLEASE TICK ALL THAT APPLY)

| Ashford, Dover and Shepway | Canterbury, Swale and Thanet |  |  |
| :--- | :--- | :--- | :--- |
| Samphire |  | Beaches |  |
| Dymchurch |  | Lilypad |  |
| Hawkinge and Rural |  | Birchington |  |
| Hythe Bay | Callis Grange |  |  |
| Lydd'le Stars | Garlinge |  |  |


| Dartford, Gravesham and Swanley | Maidstone, Sevenoaks, Tonbridge \& Malling and <br> Tunbridge Wells |  |  |
| :--- | :--- | :--- | :--- |
| Temple Hill |  | Harmony |  |
| West Kingsdown |  |  |  |

My objections don't relate to any particular Centre(s)

Q12 What impact (if any) will the proposed reduction in opening hours at some Children's Centres have on you? (PLEASE TICK ALL THAT APPLY)

| No impact |  |
| :--- | :--- |
| I will use Children's Centre services less often |  |
| I will not use Children's Centres at all |  |
| I will attend alternative (non-Children's Centre) activities |  |
| (e.g. swimming, visiting friends, attending other local groups etc.) |  | ( | I will attend another Children's Centre instead |  |
| :--- | :--- |
| Other (PLEASE WRITE IN) |  |
|  |  |

## Q13 Could you tell us why you say that?

## FURTHER COMMENTS

Q14 Please use this space if you would like to add any further comments about any of the proposals for Children's Centres:
$\square$
We want to make sure that everyone is treated fairly and equally, and that no one gets left out. To help us we are asking you for some information about yourself. This information will only be used to help us make decisions about our services and for the purposes of service improvement.

If you would rather not answer any of these questions, you do not have to.
Q15 How old are you?

| Under 20  $20-25$  $26-30$  $31-35$  <br> $36-40$  $41-45$  $46-50$  Over 50  |
| :--- |
| I prefer not to say |

Q16 What is your home postcode?
$\square$
Q17 Are you?

| Male |  | Female |  | I prefer not to say |  |
| :--- | :--- | :--- | :--- | :--- | :--- |

Q18 Is your Gender the same as it was at birth?

| Yes |  | No |  | I prefer not to say |  |
| :--- | :--- | :--- | :--- | :--- | :--- |

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Q19 To which of these ethnic groups do you feel you belong?

| White | Mixed |  | Asian or Asian British |  | Black or Black British |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| British | White \& Black Caribbean |  | Indian |  | Caribbean |  |
| Irish |  | White \& Black African |  | Pakistani |  | African |
| Gypsy/Roma |  | White \& Asian |  | Bangladeshi |  | Other* |
| Irish Traveller | Other* |  | Other* |  |  |  |
| Other* | Arab |  | Chinese |  | I prefer not to say |  |

*Other Ethnic Group - if your ethnic group is not specified in the list, please describe it here:

Q20 Is English your main language?

| Yes |  | No |  | I prefer not to say |  |
| :--- | :--- | :--- | :--- | :--- | :--- |

Q21 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

| Yes, limited a lot |  | Yes, limited a little |  | No |  | I prefer not to say |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q22 What is your religion?

| No religion |  | Christian |  | Buddhist |  | Hindu |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Jewish |  | Muslim |  | Sikh |  | Any other religion |  |
| I prefer not to say |  |  |  |  |  |  |  |

Q23 Which of the following best describes your marital status?

| Married/Civil Partnership/Cohabiting |  |
| :--- | :--- |
| Separated/Divorced/Widowed |  |
| Single |  |
| I prefer not to say |  |

Q24 Are you...?

| Bi/Bisexual |  | Gay woman/Lesbian |  | Other |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Heterosexual/Straight |  | Gay man |  | I prefer not to say |  |

Thank you for providing this information, your feedback is important to us.
We have completed Equality Impact Initial Assessments to see if the proposals could affect anyone unfairly. We welcome your views on the assumptions we have made and the conclusions we have drawn. To view the documents, please go to www.kent.gov.uk/childrenscentres or contact us:

Email - cc.consultation@kent.gov.uk
Phone - 03003335540
Post - Freepost RTER-RZXC-HCJH Children's Centres, Facts International, Ashford, TN24 8FL

Notes

This document is available in alternative formats and languages.
Please phone 03003335540 or speak to a member of staff at your Children's Centre who can phone on your behalf.

Text Relay: 1800103003335540
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## Kent Children's Centre Consultation

$4^{\text {th }}$ July 2013 - $\mathbf{4}^{\text {th }}$ October 2013

Some Key Facts



Strategic Commissioning (Children's)
Kent
24.07.13

K:ICFE Commissioning Unitl6 Children's Centres\1. Make Buy Sell Reviewl1.
Communication Consultation and EngagementIDCCMsIDCCM Pack

## Consultation principles

- Protect services (not buildings) which improve health, education and social care
- Deliver savings of at least $£ 1.5$ million
- Continue to offer parents and expectant parents a choice about which Centre they use
- Ensure we give support to those children and families who need it most
- Improve co-ordination and access to a range of service for families with children aged 0-11 where a least one child in the family is under 5 years old (new model of delivery using Children's Centre Plus.)


## How are we proposing to do this?

- To reduce the number of Children's Centres
- Linking Children's Centres to reduce management and administrative costs
- Reduce hours at some Children's Centres


## Why close my Centre or reduce it's hours?

## These Centres may have;

- Smaller numbers of children and families needing early support; and/or
- Another "essential community resource" that is able to signpost to Children's Centre services nearby; and/or
- The majority of users attending another Children's Centres; and/or
- Been identified locally with support from local Managers and local engagement workshops.

What else has been considered?

- Equality Impact Assessments,
- Access to Centres by transport (driving and public transport)


## Why do some Districts have more proposed Centre closures than others?

- There are differences across Kent. Services need to reflect the communities that they serve.
- We want to ensure that we give support to those children and families who need it most. (Based on need).


## Some key points

- The closure of a Children's Centre does not mean the closure of an on site nursery.
- Parents will still be able to access Children's Centre services in other Centres and we will continue to bring services to you (in community venues), where they are needed.
- Decisions about the use of spare accommodation as a result of any closures will be made after the consultation process.
- A separate consultation would happen before any staffing changes are made.


## Travel distances

## Based on the proposal the following access figures have been calculated:

- Drive times:
- 99\% of 0-4 year old KCC population are within a 15 minute drive time of a Centre
- Public Transport:
- $97 \%$ of 0-4 year old KCC population are within 90 minute of a Centre by public transport
- 78\% of 0-4 year old KCC population are within 20 minute of a Centre by public transport


## Children's Centre Plus

- Located in communities where larger numbers of children and families need early support services
- Generally bigger buildings
- Will lead co-ordination of services across a network of linked centres
- May deliver more support than they do now


## Why Clinical Commissioning Groups?

- We have modelled the future shape of Children's Centres in Kent around the 7 Clinical Commissioning Group boundaries to align Children's Centre with recent changes to the Health System.
- Key Partner - Children's Centres are key to the delivering the Healthy Child Programme in Kent. Children's Centres have to improve child and family health and life chances by law.
- Greater opportunity for joint working and integration to improve outcomes for children and families effectively and efficiently.
- Improved joint commissioning giving better value for money.
- Public Health now part of KCC and Health Visitors join in 2015.


## What happens next?

- Closes $4^{\text {th }}$ October
- October - thorough analysis of results
- December - a decision taken by County Council
- December - notification of decision and feed back available at www.kent.gov.uk/childrenscentres


## Contacts

- www.kent.gov.uk/childrenscentres
- cc.consultation@kent.gov.uk
- Tel: 03003335540
- Freepost RTER-RZXC-HCJC Children's Centres
Facts International
Ashford
TN24 8FL


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Technical Notes:
Based on an analysis of activity data taken from Estart, covering 1st October 2011 to 30th September 2012
Usage bubble chart shows other centres used. In most cases, other centres used by $>30$ children are shown, up to a maximum of 7 other centres
This analysis is child-based (counting each child only once against each centre they have attended, regardless of frequency), and covers attendees from both within and outside of the registered area

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Library Usage Amongst Children's Centre Users
Round: R3
Library Usage Amongst Families Using Merry-Go-Round Children's Centre

New Ash Green Children's Centre
Round: R3
Library Usage Amongst Families Using New Ash Green Children's Centre

West Kingsdown Children's Centre
Round: R3
Library Usage Amongst Families Using Dunton Green Children's Centre

Library Usage Amongst Families Using Edenbridge Children's Centre

Swanley Children's Centre

Agenda Item 9c
Library Usage Amongst Families Using West Kingsdown Children's Centre

Library data relates to users either borrowing or renewing an item between April 2011 and March 2012
Children's centre data based on activity data taken from Estart, covering 1st October 2011 to 30th September 2012
Analysis has been conducted for a list of libraries identified by the library service.
Analysis has been conducted for a list of libraries identified by the library service.

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[^3]This page is intentionally left blank


[^0]:    Making it happen- together is the Community Plan for the Sevenoaks District. It sets out a 10 year vision that reflects what local people have told us is important to them in the District. The vision and three year action plan came to end in March 2013.

[^1]:    This is the final Annual Report for the 2010-2013 Action Plan. It summarises the work of the Sevenoaks District Local Strategic Partnership (LSP) ver the last three years.
    
    O

    We want Sevenoaks District to be a place with:

[^2]:    CXK
    maximising potential

[^3]:    Technical Notes:
    Usage statistics based on an analysis of activity data taken from Estart, covering 1st October 2011 to 30th September 2012
    Frequent users: Are defined as children recorded as having used the centre $12+$ times over the year, with an adjustment made for under 1's
    Catchments: Needs are assessed based on the population (with 0-11 year olds) living within the calculated 'actual/natural' catchment for each centre. In this analysis catchments are built at LSOA-level, with
    Need Statistics: Levels of need are calculated both in terms of the total volume of need (i.e. numbers of children/households of a range of 11 need types) and in terms of the penetration of the need (i.e. the \% of
    Need Statistics: Levels of need are calculated both in terms of the total volume of need (i.e. numbers of children/households
    Population projections: Based on Ward-level projections for 2026, produced by Research \& Intelligence, Kent County Council.
    Green font indicates the centre is upper quartile on this measure
    Green font indicates the centre is upper quartile on this measure
    Red font indicates the centre is lower quartile on this measure

